



DISCRIMINATION IS AGAINST THE LAW

United Church Homes, Inc. (UCH) complies with applicable Federal civil rights laws and does not discriminate, exclude or treat people different because of race, color, creed, national origin, religion, gender, sexual orientation, gender identity and/or expression, age, disability, genetic information or ancestry.

UCH provides free language services and aids to people with disabilities to communicate effectively with us, such as:

- Qualified language and sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).
- Information written in other languages.

If you need these services, contact the Community Administrator or his/her designee. If you believe that UCH has failed to provide these services or discriminated in another way on the basis of race, color, creed, national origin, religion, gender, sexual orientation, gender identity and/or expression, age, disability, genetic information or ancestry you can file a grievance with:

Director of Corporate Compliance & Organizational Ethics
PO Box 1806
170 E. Center St.
Marion, OH 43302
Phone: 740-223-2015
Fax: 740-382-4884
Email: compliance@uchinc.org

To report anonymously, use our Hotline at 1-877-631-5721.

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, the Director of Corporate Compliance and Organizational Ethics, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201

Phone: 1.800.868.1019
TTD: 800.537.7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Attention: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-837-2211 (TTY: 1-800-750-0750)

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-837-2211 (TTY: 1-800-750-0750)

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-837-2211 (TTY: 1-800-750-0750)。

Dutch: AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-800-837-2211 (TTY: 1-800-750-0750).

Italian: ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-837-2211 (TTY: 1-800-750-0750).

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-837-2211 (TTY: 1-800-750-0750).

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-837-2211 (TTY: 1-800-750-0750).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-837-2211 (TTY: 1-800-750-0750).

Japanese: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-1-800-837-2211 (TTY: : 1-800-750-0750) まで、お電話にてご連絡ください。

French : ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-837-2211 (TTY: 1-800-750-0750).

Romanian: ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-800-837-2211 (TTY: 1-800-750-0750).

Ukrainian: УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-837-2211 (телетайп: 11-800-750-0750).

