

UNITED CHURCH HOMES

Discrimination is Against the Law

United Church Homes, Inc. (UCH) complies with applicable Federal civil rights laws and does not discriminate, exclude or treat people differently because of race, color, creed, national origin, religion, gender, sexual orientation, gender identity and/or expression, age, disability, genetic information or ancestry.

UCH provides free language services and aids to people with disabilities to communicate effectively with us, such as:

- o Qualified language and sign language interpreters; and
- o Written information in other formats (large print, audio, accessible electronic formats and other formats).
- o Information written in other languages.

If you need these services, contact the Community Administrator or his/her designee.

If you believe that UCH has failed to provide these services or discriminated in another way on the basis of race, color, creed, national origin, religion, gender, sexual orientation, gender identity and/or expression, age, disability, genetic information or ancestry you can file a grievance with:

Director of Corporate Compliance & Organizational Ethics
PO Box 1806
170 E. Center St.
Marion, OH 43302

Phone: 740-223-2015

Fax: 740-382-4884

Email: pklingel@uchinc.org

To report anonymously, use our Hotline at 1-877-631-5721.

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, the Director of Corporate Compliance and Organizational Ethics, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201

Phone: 1.800.868.1019

TTD: 800.537.7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

If you speak English, language assistance services, free of charge, are available to you. Call 1-800-837-2211 (TTY: 1-800-750-0750)

Chinese -如果您需要免费语言协助服务，您可以使用。呼叫 1-800-837-2211 (TTY: 1-800-750-0750).

Spanish - Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están a su disposición. Llamada 1-800-837-2211 (TTY: 1-800-750-0750)

Dutch - Als je de taal hulp diensten, kosteloos nodig zijn voor u beschikbaar. Telefoontje 1-800-837-2211 (TTY: 1-800-750-0750).

Italian - Se avete bisogno di servizi di assistenza linguistica, gratuitamente, sono a vostra disposizione. Chiamata 1-800-837-2211 (TTY: 1-800-750-0750).

Vietnamese - Nếu bạn cần các dịch vụ hỗ trợ ngôn ngữ, miễn phí, có sẵn cho bạn. cuộc gọi 1-800-837-2211 (TTY: 1-800-750-0750).

German - Wenn Sie Sprachunterstützung benötigen, kostenlos, stehen Ihnen zur Verfügung. Anruf 1-800-837-2211 (TTY: 1-800-750-0750).

Russian - Если вам нужны услуги языковой помощи, бесплатно, доступны для вас. Вызов 1-800-837-2211 (TTY: 1-800-750-0750).

Japanese - あなたは無料で言語支援サービスを、必要な場合は、あなたに利用可能です。コール1-800-837-2211 (TTY: 1-800-750-0750).

French - Si vous avez besoin des services d'assistance en langues, gratuitement, sont à votre disposition. Appel 1-800-837-2211 (TTY: 1-800-750-0750).

Romanian - În cazul în care aveți nevoie de servicii de asistență de limbă, în mod gratuit, sunt disponibile pentru tine. Apel 1-800-837-2211 (TTY: 1-800-750-0750).

Ukrainian - Якщо вам потрібні послуги мовної допомоги, безкоштовно, доступні для вас. Виклик 1-800-837-2211 (TTY: 1-800-750-0750).

Bengali - আপনি ভাষা সহায়তা সেবা, নিখরচা প্রয়োজন হয়, তাহলে আপনার জন্য উপলব্ধ. কল 1-800-837-2211 (TTY: 1-800-750-0750).

Albanian - Nëse keni nevojë për shërbimet e asistencës gjuhësore, pa pagesë, janë në dispozicion për ty. Thirrje 1-800-837-2211 (TTY: 1-800-750-0750).

Pennsylvania Dutch - Als u vertaaldiensten nodig worden ze gratis verstrekt door te bellen naar 1-800-837-2211 (TTY: 1-800-750-0750).

Syrian - إذا كنت بحاجة إلى خدمات الترجمة، يتم توفيرها مجاناً عن طريق الاتصال -

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1-800-837-2211 (TTY: 1-800-750-0750).

'iidha kunt bihajat 'iilaa khadamat alttarjimati, ytm tawfiruha mjanaan ean tariq alaittisal 1-800-837-2211 (TTY: 1-800-750-0750).

Polish - Jeśli potrzebujesz usługi pomocy językowych, bezpłatnie, są dostępne dla Ciebie.
Połączenie 1-800-837-2211 (TTY: 1-800-750-0750).

Tagalog - Kung kailangan mo ng mga serbisyo ng pagsasalin, ang mga ito ay ibinibigay nang libre sa bayad sa pamamagitan ng pagtawag 1-800-837-2211 (TTY: 1-800-750-0750).

Arabic - إذا كنت بحاجة إلى خدمات المساعدة اللغوية، مجاناً، تتوفر لك. مكاملة. 1-800-837-2211 (TTY: 1-800-750-0750).