



Effective immediately, United Church Homes communities will restrict all visits to all communities by government order

March 14, 2020

Dear Residents and Family Members:

As you know, the COVID-19 healthcare situation is evolving daily, and senior living communities remain a top focus in stopping the spread of this virus. We are amending our visitation policy following a new government order.

WE ARE NOT PERMITTING ANY VISITORS AT THIS TIME EXCEPT FOR SPECIFIC EMERGENCIES!

Safeguarding the health of our residents and the staff who care for them remains our top priority as this unprecedented situation unfolds.

We know the heightened restrictions, while critical, are distressing to everyone.

Please know that although we have suspended activities involving outside visitors, our team is working hard to create opportunities for residents to socialize with others in meaningful ways until normal visitation can resume.

We also can arrange phone or video conference calls to directly connect residents with family and friends. If you have any questions, please call your local United Church Homes community.

Thank you for your help in keeping our residents healthy!